CALMIBEFORE

THE STORM



ARE PALM BEACH COUNTY'S ELECTIONS
PROTECTED AGAINST EMERGING THREATS?

PUBLIC INTEREST — LEGAL FOUNDATION PUBLICINTERESTLEGAL.ORG

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EXECUTIVE SUMMARY

Decades of mismanagement have left Palm Beach County's voter rolls in disarray and vulnerable to foreign attack.

The 2018 midterm was marred by recount delays and other alarming events, which went on to gain national attention in the days and weeks following election day. Shortly before Governor Ron DeSantis ended Palm Beach **County Supervisor of** Elections Susan Bucher's tenure in office,1 the **Public Interest Legal** Foundation began audits and record collection efforts to identify specific flaws within voter registration files and any systemic glitches creating them.

After three months of county office visits,

records
inspections,
voter roll
audits,
and data
science best
practices,

the Foundation highlighted more than 23,800 registration files for official review and necessary maintenance.

Concerns ranged from apparent clerical errors memorialized in voter records to evidence of dead and double voting. Seemingly unlawful claims of business and government addresses were also found used as residential ones. Some individuals (unwillingly or otherwise) even demonstrated an ability to register multiple times under the same name, address, and date of birth thanks to human or computer system errors between the county elections office and Florida **Highway Safety** and Motor Vehicles

personnel. Perhaps most alarming of all, apparent noncitizens were documented registering to vote in Palm Beach County—sometimes while admitting their immigration status on the voter applications.

The Palm Beach County research effort helps map the growing number of ways that contemporary Florida election systems can glitch or fail—all leading to a cumulative corruption of the voter registration system from within, all amid reported efforts to perform external attacks on the same assets.

Upon completion of the study, the Foundation submitted all findings to new County Supervisor of Elections Wendy S.
Link in May 2019 for a line-by-line review to discern necessary list maintenance efforts according to federal and Florida statutes.

summary

of

findings

Double voting by the same registrant in 2016 and/or 2018 across state lines (225)

Double registrations across state lines (20,479)

Use of non-residential addresses as county residences (68)

Deceased voters on the voter roll (2,203)

Records of deceased voters casting ballots (139)

Registrant names appearing more than once on the county's voter roll (413)

Apparent noncitizens previously registered to vote for a total average of seven years (68)





NGS

PALM BEACH

COUNTY

COUNTY

Developed findings submitted to the Palm Beach County Supervisor of Elections Office (SOE) ranged from clearly human clerical mistakes to potential fraud in both registration and voting. All discoveries were traced back to flaws within the County's voter roll or documents officially disclosed during the research period.



225 registrants apparently voted twice in 2016, 2018, or both

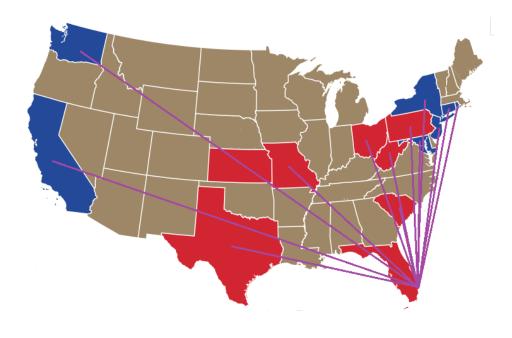
INTERSTATE DOUBLE VOTING

Analysis was designed to identify two types of data: cases of double voting due to duplicate registrations across state lines and concurrent interstate registrations without evidence of double voting to date. It is not illegal to hold two registrations in different states—especially since people have a tendency to move to Florida from elsewhere. Too often, the former election official of permanent residence is left immediately unaware of the relocation and subsequent registration. But when one decides to take advantage and vote twice—that's a different story.

An analysis of all voters with two active voter registration files revealed 38 instances of apparent double voting occurring in Palm Beach and in counties located in either New York or Pennsylvania in the November 2018 General Election. Of the 38, 28 voted in both Palm Beach and New York, while 10 voted in both Palm Beach and Pennsylvania.

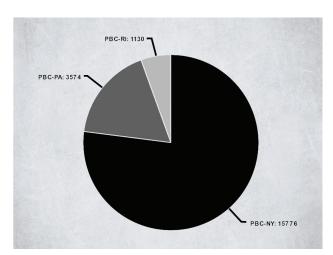
Research was also done on the 2016 Presidential Election, which expanded beyond matches between Palm

Beach County, New York, and Pennsylvania. The Foundation revealed at least 185 cases where registrants on the Palm Beach voter roll apparently cast votes in Florida and in another state in the same election. The bulk of these occurred in the northeast and along the Eastern Seaboard, however, there are also cases in Texas and California.



While duplicate registrations may be more common than actual double voting, they are still extremely alarming because of how simple it would be for a person to double vote if registered in two different states. Florida faces this challenge regularly—to the point that concern over the "snowbird vote" sits firmly in the mainstream political lexicon. The Foundation's 2019 research matching against only three states helps to underscore the issue.

Double registrations are also indicative of deficient list maintenance efforts.



DUPLICATE INTERSTATE REGISTRATIONS

When a person moves, there are procedures mandated by federal law that cause the change of address to trigger the removal process or cancellation of the former registration. If, however, a voter is actively maintaining two residences without submitting any type of change of address, then such procedures will fail to cancel a registration.

The table gives a breakdown of how the "active" portion of the Palm Beach County voter file matched against the respective entireties of

> New York, Pennsylvania, and Rhode Island.

The second significant concern related to

20,479 'active' registrations were matched as duplicates in NY, PA, RI

duplicative interstate registrations involves the use of the address of the election supervisor's office as a residential voting address. If a registrant does not have a fixed address in Florida or anywhere else in the United States but wishes to stay registered to vote, they may use the privilege. Common examples include homeless and deployed military personnel. The Foundation demonstrated, however, that some registrants were established at both the SOE address and another elsewhere in the United States concurrently. Fifteen cases were immediately flagged for official review.

office boxes may not be claimed

POTENTIALLY FRAUDULENT USE OF COMMERCIAL AND GOVERNMENT ADDRESSES

as residences, some registrants found a loophole, regardless of intent. In several cases, it appears that registrants masked their PO Box number by claiming it was an apartment or unit number attached to the

physical street address for a United States Postal Service building. Post offices in Boca Raton, Boynton Beach, Delray Beach, Lake Worth, Lantana, Palm Beach, and West Palm Beach were identified. The SOE was alerted to registrants whose voting histories indicated ballots cast while at these

> addresses in both 2018 and 2016. A total of 21 registration records were flagged for review.

During a search of known UPS Store

addresses against the current year Palm Beach County voter registration roll, the Foundation identified at least 36 examples where stores were claimed specifically as residential addresses for voter registration purposes. Of the 36,

Barring few exceptions, Florida law states that when registering to vote, a residential address claimed on a voter registration application is meant literally to be just that. In addition

to potential misuses of the 240 S.
Military Trail election office address, the Foundation identified three more types of distinct problems



201 West Ocean Avenue, Lantana, FL Courtesy: Google Street/Maps

with addresses involving post office buildings, UPS stores, and other government buildings.

Although the Florida voter registration application makes clear that post

POTENTIALLY FRAUDULENT USE OF COMMERCIAL AND GOVERNMENT ADDRESSES (CONTINUED)

As with the post office address records, most registrants entered their rented box numbers as their apartment or unit numbers at the store's address.

19 hold voter credits for participating in either or both the 2018 or 2016 general elections. Some of the 19 also hold voter credits for elections prior to 2016. UPS Stores were claimed as homes in Lake Worth, Delray Beach, Palm Beach, and West Palm Beach.

Last, the address analysis found 10 examples where registrants claimed local government buildings, including police stations, fire houses, and/or city halls, as residences in Boca Raton and Palm Beach Shores. Nine of the 10 registrations claim 100 NW 2nd Avenue, a Boca Raton police station, as their home address. One lists 247 Edwards Ln. in Palm Beach Shores.



6586 Hypoluxo Rd, Lake Worth, FL Courtesy: Google Street/Maps



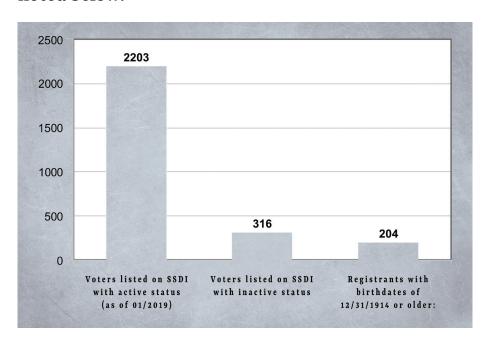
100 NW 2nd Ave, Boca Raton, FL Courtesy: Google Street/Maps



247 Edwards Ln, Palm Beach Shores, FL Courtesy: Google Street/Maps

DECEASED REGISTRANTS STILL VOTING IN PALM BEACH COUNTY

Analysis revealed that there are deceased registrants on the roll, as well as many implausibly old registered voters, as noted below: from more than a decade ago, which means that if the death is either not reported to the county or is not acted upon 2,203 registrants flagged for official review



With a cursory glance, it may seem that performing list maintenance designed to remove deceased voters from the roll is not a priority maintenance task because the deceased person is not going to be voting. However, our analysis revealed that more than 100 deceased registrants actually cast ballots in recent elections in Palm Beach County after their dates of death.

These findings appear to indicate that the procedure for receiving and processing death information needs improvement. Many Social Security Death Index (SSDI) matches reveal dates of death

when received, there is no review process in place to systematically check the voter roll for deceased voters. If a death goes unnoticed in 1999, officials are not positioned to catch the mistake in 2019.

Data revealed that 156 voter "credits" belong to registrants whose name and other identifying information, such as a Social Security number, appeared on the SSDI list prior to the date that

DECEASED REGISTRANTS STILL VOTING IN PALM BEACH COUNTY (CONTINUED)

the ballot was cast. The Foundation accounted for and removed any matches where votes were cast during an early voting period for the election at hand if the death occurred in the same period. The table outlines the credits issued per election for current registered voters, whose status is "active" and matched against the SSDI.

Ballots cast by a registered voter who has died indicates two problems. The first is that the voter roll is not "accurate and current" as required by Florida law² and federal law.³ The second problem is that identification of voters,

either at the polls or in analyzing the signatures of mail-in ballots, is not catching that the ballot is being cast by someone other than the deceased

2012 General 19 2008 General 17	
2008 General 17	
2010 General 12	
2008 PPP 10	
2016 General 8	
2006 General 8	
2018 General 7	
2010 Primary 6	
2016 PPP 5	
2016 Primary 5	
2014 General 5	
2011 Other 5	
2018 Primary 4	
2012 Primary 4	
2008 Primary 4	
2012 PPP 3	
2006 Primary 3	
2008 Other 3	
2009 Other 3	
2009 Primary 3	
2014 Primary 2	
2013 Other 2	

voter. Obviously, it is much easier for this to happen with a mail-in ballot because a mail-in ballot is counted so long as 1) the name appears on the voter roll, and 2) there is a signature on it that essentially "matches" a signature in the voter's registration file.4

The use of mail-in ballots to fraudulently vote is of particular concern because, under Florida law, a registered voter can call or write the Supervisor's office and request a mail-in ballot for any reason. 5 The caller need only provide a name, address and date of birth in order to receive a

DECEASED REGISTRANTS STILL VOTING IN PALM BEACH COUNTY (CONTINUED)

ballot by mail. This type of information is readily available to family, friends, others acquainted with the deceased voter and, frankly, anyone reading an obituary. And, although the address provided for the ballot must match the address of the deceased registrant, that is not the case when someone else requests the ballot on behalf of the registrant. At that point, the requestor's address will suffice as long as the request is in writing.6 Notably, once a request is made, the registrant continues to automatically receive mail-in ballots through several elections,

according to Florida law.

For this reason, it is imperative that deceased voters be timely removed from the voter roll so that illegal votes are not cast through an abuse of the mail-in ballot system. Florida law requires that each county remove the deceased registrant from the roll within 7 days of receipt

days of receipt of the death notice from the Department of State.⁷ This has obviously not been happening consistently.

Setting aside the deceased voters who actually cast ballots,
there remains 2,203
"active" registrants on
the Palm Beach County
voter roll who are also
on the SSDI death list.
Their status as "active"
indicates a failure of list
maintenance to remove
their names through
one of the required list
maintenance programs
identified in Florida law.8



1301 S Dixie Hwy, West Palm Beach, FL Courtesy: Google Street/Maps



413 sets of duplicate registrations flagged for official review

IN-COUNTY DUPLICATE REGISTRATIONS

It is not complicated to become registered multiple times under your own name, address, birthday, and Social Security number in Palm Beach County. It also is not particularly unlawful to do so. Finding duplicate registrations can be a good

registrations can be a good barometer for a variety of related issues, such as: quality assurance protocols in handling new/updated registration requests; data transfer quality within the Motor Voter system; data handling procedures involving third-party voter drives; and even a basic understanding of how to spot duplicates within a supervisor's own voter registry.

The most common example found was of a single person registering twice at the same address with an exact or substantially similar full name and date of birth. In an abundance of caution, the Foundation

shed potential duplicates with similar data fields that could not be verified as living in single-family dwellings or specific units in multi-family housing complexes, according to

local property tax appraisal district files. This process of elimination still yielded over 413 duplicate registration sets. Of those, some voters were confirmed to have voted twice in the same election. Here are some examples of apparent duplicate registrations:

VUID	126281505	VUID	115704708
Last Name	HANVIVATPONG	Last Name	HANVIVATPONG
First Name	AMANDA	First Name	AMANDA
Middle Name	A	Middle Name	A
Address 1 & 2	9701 W LAKE CT	Address 1 & 2	9701 W LAKE CT
Birth Date	1/5/1990	Birth Date	1/5/1990
Party	DEM	Party	DEM
Status	ACT	Status	ACT

A duplicate set with neatly matching data fields at a single-family residence

VUID	123901414	VUID	112050424
Last Name	RIVERA	Last Name	RIVIERA
First Name	CHRISTINE	First Name	CHRISTINE
Middle Name	MEGHAN	Middle Name	MEGHAN
Address 1 & 2	130 ELYSIUM DR	Address 1 & 2	130 ELYSIUM DR
Birth Date	12/19/1984	Birth Date	12/19/1984
Party	NPA	Party	DEM
Status	ACT	Status	ACT

A duplicate set with a typographical error in the last name field at a single-family residence

VUID	112508371	VUID	112506596
Last Name	MAWALI	Last Name	MAWALI
First Name	JERRY	First Name	JERRY
Middle Name	DANORRIS	Middle Name	LANORRIS
Address 1 & 2	17467 FOX TRAIL	Address 1 & 2	17467 FOX TRAIL
	LN		LN
Birth Date	7/26/1976	Birth Date	7/26/1976
Party	NPA	Party	NPA
Status	ACT	Status	ACT

A duplicate set with a typographical error in the middle name field at a single-family residence

VUID VUID 100575541 111872067 Last Name CARRILLO Last Name ORRCARRILLO First Name JUSTIN First Name JUSTIN Middle Name Middle Name **ANDRES** Address 1 & 2 Address 1 & 2 8910 SONOMA 8910 SONOMA LAKE BLVD LAKE BLVD Birth Date 11/27/1981 Birth Date 11/27/1981 DEM DEM Party Party Status ACT Status ACT

IN-COUNTY
DUPLICATE
REGISTRATIONS
(CONTINUED)

A duplicate set with last name confusion and initial confusion in middle name at a single-family residence

VUID	119562975	VUID	122252980
Last Name	CRANSTON	Last Name	EDWARDS
First Name	FRANK	First Name	FRANK
Middle Name	EDWARD	Middle Name	[BLANK]
Address 1 & 2	11 SW 6TH ST	Address 1 & 2	11 SW 6TH ST
Birth Date	3/24/1965	Birth Date	3/24/1965
Party	DEM	Party	DEM
Status	ACT	Status	ACT

A male duplicate set with last and middle name confusion at a single-family residence

VUID	115898287	VUID	125903578
Last Name	FELDMAN	Last Name	SCHOSHEIM
First Name	ALI	First Name	ALI
Middle Name	MICHELE	Middle Name	MICHELE
Address 1 & 2	19312 SKYRIDGE	Address 1 & 2	19312 SKYRIDGE
	CIR		CIR
Birth Date	12/1/1983	Birth Date	12/1/1983
Party	DEM	Party	NPA
Status	ACT	Status	ACT

A female duplicate set with married name confusion at a single-family residence

VUID	126040849	VUID	111754852
Last Name	STRAKA	Last Name	STRAKA
First Name	BRADLEY	First Name	BRADLEY
Middle Name	J.	Middle Name	James
Address 1 & 2	18284 104TH TER	Address 1 & 2	18284 104TH TER
	S		S
Birth Date	9/7/1969	Birth Date	9/7/1979
Party	DEM	Party	DEM
Status	ACT	Status	ACT

A duplicate set with substantially similar full names but an apparent single-digit typographical error in the year of birth at a single-family residence

IN-COUNTY DUPLICATE REGISTRATIONS (CONTINUED)

VUID	115941193	VUID	123876603
Last Name	LACOMBE	Last Name	LACOMBE
First Name	ANGELO	First Name	ANGELO
Middle Name	FRITZNER	Middle Name	FRITZNER
Address 1 & 2	200 SW 14TH AVE	Address 1 & 2	200 SW 14TH AVE
Birth Date	5/13/1973	Birth Date	6/13/1973
Party	DEM	Party	DEM
Status	ACT	Status	ACT

A duplicate set with substantially similar full names but an apparent single-digit typographical error in the month of birth at a single-family residence

VUID	119263445	VUID	123523417
Last Name	НО	Last Name	HO MISIASZEK
First Name	KIMBERLY	First Name	KIMBERLY
Middle Name	S.	Middle Name	SABRINA
Address 1 & 2	1855 OAK BERRY	Address 1 & 2	1855 OAK BERRY
	CIR		CIR
Birth Date	10/13/1988	Birth Date	10/13/1988
Party	REP	Party	REP
Status	ACT	Status	ACT

A duplicate set with apparent married surname confusion and middle name confusion at a single-family residence

VUID	126179588	VUID	124357241
Last Name	DE LA CRUZ	Last Name	DELACRUZ
First Name	ANGEL	First Name	ANGEL
Middle Name	[BLANK]	Middle Name	[BLANK]
Address 1 & 2	3028 NW 28TH	Address 1 & 2	3028 NW 28TH
	TER		TER
Birth Date	11/10/1968	Birth Date	11/9/1968
Party	NPA	Party	NPA
Status	ACT	Status	ACT

A duplicate set with apparent spacing issues in the surname and a typographical error in the date of birth at a single-family residence

VUID	112099638	VUID	124052575
Last Name	NEFZGER	Last Name	NEFZGET
First Name	WILMA	First Name	WILMA
Middle Name	I.	Middle Name	[BLANK]
Address 1 & 2	5162 MICHAEL	Address 1 & 2	5162 MICHAEL
	DR		DR
Birth Date	10/5/1928	Birth Date	10/5/1927
Party	DEM	Party	DEM
Status	ACT	Status	ACT

A duplicate set with a misspelled surname in the VUID record ending 575 and a typographical error in the year of birth at a single-family residence

The examples indicate that duplicate registrations are likely generated by both human error and potential faults within the voter registration system itself. Regardless, the registration system should catch such errors but it is not doing so.

Regardless of where fault ultimately lies in any given case, voter duplication is occurring and some are even taking advantage of the extra ballot in their name by apparently voting twice.

68 cancelled voter registrants later admitted their immigration status in recent years

APPARENT NONCITIZENS ON THE VOTER ROLL

Over the course of document inspection and disclosures, the SOE disclosed records related to 68 cases of cancellations where citizenship eligibility was the primary factor for removal.⁹

Regardless of voter participation

history or their means of registration, noncitizens usually become aware of their voter status during

an immigration procedure.

Prospective naturalized citizens are often confronted with their pre-existing voter registration

records, causing great alarm and a rush to quickly cancel their

registration. The Foundation's research works to determine how much blame to place upon the apparently ineligible registrant versus the local voter registration office or even the state's compliance measures related to the federal Motor Voter law. Research often confirms that the typical

is	is: New Registration Recon	I Up	date/Cha	ride (er	ı, Ad	dress,	Party	Affiliation	n, Na	me, S	Igna				Voter	Information Car
١	Are you a citizen of the United St	ates	of Ame	rica?		YE	S	1	∐ N	0		OFF	ICIAL USI	: CRILT		
3	I affirm that I am not a convic	ted	felon, or	ff I am,	my r	ight to	vote	has be	n rec	tored	1.		8	11/12	1	3L
3	I affirm that I have not been a voting or, if I have, my right to	djud	licated n to has b	nentally een res	inca	pacita L	ted v	vith resp	ect to							
5	Date of Birth (Enter in format MM-00-YY		1 1	6 -	0	5	-	1	9	4	9	FVR	S No:			
E	Florida Driver's License (F	, CX	or Flor	icia ide	ndfica	tion (FL ID	j Card N	umbe	¥ 3 € 7		or F then prov		Last 4 digits of Security Num		NONE o these number
	ast Name					NOE	t Nar	ne					Middle N	ame of mass		no Suffix Sr., I, II, etc.):
33	6600 PLACE	side	nce-no P	O. Box	0		LOUL	init	BO	CA R	ATC)		County PALM BEAC	H	Zip Code 33433
	Mailing - wares (if different from above address)					Apt	Apt/Lat/Unit City						State or Co.	untry	Zip Code	
1	Address Where You Were Last R	egie	tered to	Vote		Apti	LotA	init	a	ty				State		Zip Code
1	Former Name (if name is change	d)				G	nder M	□F	31	ate o	r Co	untr	of Birth	Telephone	No. /	etional)
C	rty Affiliation heck only one. If left blank, you will registered without perty affiliation)		ce/Ethni America Aslan/Pa	n Indian	/Alasi	can Na	-	Active Overse (Check	es U	8. CI	ti200	n	e, Mercha	nt		I will need assistance wit voting.
	Florida Democratic Party Republican Party of Florida No party affiliation Minor political party (print hame):		Black, no Hispanic White, no Other: Multi-rac	ot of His	•			□F•	nily m	embe	er of	active	duty unif	rchant marine ormed services JUL 31 20	_	I am Interested in becoming a p worker.
H	Oath: I do solemnly swear (or effin protect and defend the Constitution of States and the Constitution of the Sta that I am qualified to register as an ete Constitution and laws of the State of Pic. all information provided in this applicable	of the to or ctor u	e United Floride, under the and that	SIGN MAR HER	ĸ			i								Date 07/30/2012

canceled registrant for citizenship registered to vote without intending to do so, usually as a result of third-party registration drives. Even in cases where noncitizens became registered in driver's license offices, they were sometimes handed voter registration applications printed only in English, whereas their driver paperwork was offered in their primary language.

An inspection of the SOE's voter registration system manual leaves the Foundation to believe that certain official procedures and systems actually make matters worse. For example, the voter registration database includes a setting that checks "YES" to the citizenship eligibility box by default, requiring the staff person doing the inputting to uncheck the box during the processing of each application if, in fact, the box is unchecked on the actual application before them. With default settings designed to require more effort from staff, as opposed to less, it is no wonder that the voter roll contains input errors traced to human data entry. Default settings should never be used in voter application input, especially when concerning such a foundational

requirement as citizenship.

Automation in voter registration too often generates more error to only be suffered by the noncitizen at a later date.

This is a very significant defect in the software that undermines the citizenship checkbox required by Congress in the NVRA. There should be no default choice because the actual form contains no default—by design. The applicant is tasked with making a choice on the citizenship question, not the election officials or the computers the officials use. This is the single most important step to ensuring that alien residents do not vote in American elections in Florida.

Despite numerous noncitizen applicants clearly checking the "NO" box as to U.S. Citizenship, applications were still processed and accepted—some even voted as a result. This came to light after the Foundation requested the complete cancellation file for each noncitizen whose registration was canceled. These files included copies of the original applications submitted. Some are highlighted below.

Case Studies / Noel

04-26-2019 14:38:19	PALM BEACH COUNTY Supervisor of Elections VOTING HISTORY REPORT
	NOEL
TING Water TD	Registered Address: 8184 LN BOCA RATON FL 33496
FVRS Voter-ID Registered:	07-31-2012 Status: Canceled Total Items: 5
0281 Polls 0 0218 Polls 1 0217 AB 0	1/08/2016 2016 General Election 08/30/2016 2016 Primary Election 1/04/2014 2014 General Election 08/26/2014 2014 Primary Election 1/06/2012 2012 General Election

Noel immigrated to the United States from Venezuela but did not register to vote until well into his adult years. Twice he came into contact with the voter registration system and, twice, he admitted to not being a citizen on the applications. These incidents occurred in 2012 and 2016. He went on to vote early, by mail, and in-person in primary and general federal elections until 2017. The disclosed registration applications show a mix of printed and handwritten field inputs, suggesting these transactions were likely part of Motor Voter activities.

Case Studies / Noel

I affirm that I am not a convicted felon, or H I am, my right to vote has been restored. I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored. I affirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored. Date of Birth (snew in terms till-00-yyyy)	his	s: New Registration Reco	d Update/	Charg	e (e.g	., Add	ress, i	Party				, Sign	ature)	Rec	QUOS	ONI V	/oter t	mornation Ca
Infirm that I have not been adjudicated mentally incapacitated with respect to voting or, if I have, my right to vote has been restored. Date of Birth (Enter in format MM-00-YYYYY)	A	Are you a citizen of the United States of America?						YES V NO					OFF	CIPE O	3E.	ÇIAL I		
Date of Birth (Enter in format MM-00-YYYY) 0 6 - 0 5 - 1 9 4 9 FVRS Not	В	I affirm that I am not a convi	ted felon,	or If	l am,	my ri	ght to	vote	has be	en 1	restor	ed.		9	21	11/12	E	3L
Florida Driver's License (FL DL) or Florida Identification (FL ID) Card Number First Name NOEL Security Number Former You Live (legal residence-no P.O. Box) Apt/Lot/Unit City State or Country Apt/Lot/Unit City State or Country Apt/Lot/Unit Former Name (if name is changed) Face/Ethnicity (Check only one) Active Uniformed Services, Merchant Overseas U.S. Citizen (Check only one if applicable) Former Name (if name is changed) Former Name (if name is changed) Face/Ethnicity (Check only one) Active Uniformed Services, Merchant Overseas U.S. Citizen (Check only one if applicable) Family member of active duty uniformed services or I work applicable Family member of active duty uniformed services or I work applicable Family member of active duty uniformed services or I applicable Family member of active duty uniformed services or	3	I affirm that I have not been a voting or, if I have, my right	djudicate to vote he	d me s bee	ntally n resi	inca	pacital	ted w	ith res	ect	to			-				- 6
Florida Driver's License (FLOX) or Florida Identification (FL ID) Card Rumber or FLID, then provide the provide th	5	Date of Birth (Enter in format MM-00-Y)	m 0	6	-	0	5	•	1	9	4	9	FVR	S No:				
NOEL Apt/Lot/Unit City County Zip (L DL) or F	torid	a lder	dica				tun	ber		or F	L ID,	S	Security Num	ber	NONE of these number
Apt/Lot/Unit City County Zap (County PALM BEACH 33433 State or Country December State or Country City State or Country December City State or Country December City State or Country December City State City Country December City City City December City	9	act Namo	_									1	Miccine	7430	ne or mass		6r., I, (I, etc.):	
Address Where You Were Last Registered to Vote Apt/Lot/Unit City State Zip of Gender Zim	sre You Live (legal residence-no P.O. Box)			,		BOCA RAT			ON			PALM BEAC		Zip Code 33433				
Former Name (if name is changed) Gender M F Party Affiliation Check only one. If left blank, you will be registered without perty affiliation Republican Party of Florida Republican Party of Florida White not of Hispanic Origin		Mailing Awaress (if different from above address)				Aptr	Lot/U							-	State of Courtry		Zip Code	
Z M	1	Address Where You Were Last Registered to Vote					Apt/							Lot/U	\neg	State		Zip Code
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Case Studies / Noel

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3	Maillag .			is)		ApVLo	ot/Unit	°	ity				State or	Country	Zip C	
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2	Oath: I do solemnly swear (or a end defend the Constitution of the State qualified to register as en Constitution and laws of the State all information provided in this a	ffirm) that the United of Florida, elector ate of Florida	will protect States and that I am under the ia, and that	MA HE	GN/ ARK ERE		- 1	Ī		·			<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	7100		Date / 6/27/

Case Studies / Carmen

Canceled Vot	ter Profile
Full Name	Carmen
Date of Birth	May 5, 1993
Date of Registration	December 17, 2015
# of Voter Credits	1
Date of Cancelation	October 25, 2016
Political Party	DEM
Citizenship Attestation	NO

Carmen eventually came to reside in Florida after moving from Guatemala. She registered to vote in her early twenties in 2015, despite admitting noncitizenship at the outset. With her voter registration ID in hand, she participated in the 2016 Presidential Preference Primary, likely in the Democratic contest since she identified herself as a Democrat on the application. Her record was canceled shortly before the 2016 General Election.

04-26-2019 14:11:59 PALM BEACH COUNTY Supervisor of Elections
VOTING HISTORY REPORT

CARMEN

Registered Address: 801 CT

JUPITER FL 33458

FVRS Voter-ID: 123051762

Registered: 12-17-2015 Status: Canceled Total Items: 1

0448 Polls 03/15/2016 2016 Pres Preference Prim

Case Studies / Carmen

	Florida Voter Reg Para Form Jus-DE NS RI	S-2.040, F.A.C.)(eff. 10/2013)	如此古一位	2000年 1400年	do: دولدي	s myflorida co	nvelections/for y	online form is a oters/voler-registr	vallable ition	der en der eine en In Orderen bereit	
This is	s: New Registration 🔲 Reco	ard Update/Change (e.g., Ad	dress, Party	/ Affi	liation, Nar	me, Signatu	re) 🗖 Requ	est to Replace V	oter info	rmation Card	
1	Are you a citizen of the United	d States of America?	☐ YES		Ø	NO	OFFICIAL U				
2	I affirm that I am not a con	victed felon, or if I am, my	right to vo)te h	as been re	stored.	12-2	8-15			
3	I affirm that I have not bee or, if I have, my right to vo	n adjudicated mentally in te has been restored.	capacitated	d with	h respect	to voting	cz			36	
4	Date of Birth (MM-DD-YYYY	05-0	5 -	. [9	93	FVRS No:			_	
c	Florida Driver License (FL DL)	or Florida identification (FL ID) Card	l Nur	mber		If <u>no</u> FL DL or FL	Security Numb	er	NONE of	
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9	Address Where You Were Las	Apt/Lot/U	Jnit City				State	Zi	Code		
10	Former Name (if name is chang	ed)	Gender					Telephone No	No. (optional)		
11	☐ Email me SAMPLE BALLO (See Public Record Notice above	TS if option is available in e) My email address is:	my county	/ .							
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(Che	ck only one. If left blank, you will gistered without party affiliation)	☐ American Indian/Alaska ☐ Asian/Pacific Islander	an Native		am an act Marine me		iformed Serv	ices or Mercha	nt	need	
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	epublican Party of Florida o party affiliation	Hispanic Hispanic					narine membe		nomieu		
	inor party (print party name):	White, not of Hispanic	Origin		am a U.S.	citizen res	idin <mark>a outsid</mark> a	the U.S.		I am interested in	
		☐ Multi-racial ☐ Other:)	DEC	17 2015		becoming a poll worker.	
	Oath: I do solemnly swear (or affirm) and defend the Constitution of the L	that I will protect SIGN/						2 1 2013	_	Date	
12	the Constitution of the State of Fi qualified to register as an ele	lorida, that I am MARK ector under the HERE								p 9/15	
	Constitution and laws of the State of all Information provided in this applica									, ,,,,	

Case Studies / Beverly

Canceled Vot	er Profile
Full Name	Beverly
Date of Birth	December 14, 1944
Date of Registration	September 24, 2016
# of Voter Credits	1
Date of Cancelation	September 25, 2017
Political Party	DEM
Citizenship Attestation	BLANK

Beverly's country of origin is unknown due to the markings on her original registration application, but that is not the most concerning feature of the document. When asked about citizenship eligibility, she apparently skipped the answer—serving as another reason why Florida's voter registration system software should not automatically assume eligibility at the outset. She remained on the Palm Beach voter roll for almost a year, casting a ballot in the 2016 Election.

Every effort should be taken to educate staff that eligibility questions should be reviewed as carefully as other questions. When these systems fail, it is the immigrant—not the data entry staff member —who suffers potential criminal and deportation consequences.

Case Studies / Beverly

	Florida Voter Reg	istration Applical 5-2,040, FAG)(et :10/2013)	ion			The downl	oadable/printab ignigos state flu	le online form Isrodfiwet app	is gvariable four pdf	
1 2 3	Are you a citizen of the Unite	d States of America? Noticed felon, or if I am, my	YES	S vote h	nas been	NO restored.	OFFICIAL	uest to Replac	se voter info	09/29-10
4 5	or, if I have, my right to vo Date of Birth (MM-DD-YYY Florida Driver License (FL DL)	n 12-1	FL ID) Car	a Nu	1 9 mber	44	FVRS No: If no FL DL or FL D, then provide	Last 4 digit Security Nu		I have NONE of these numbers.
6 7 8	Address When Address When Address When Address When Address (if different fro	m above address)	First Na BCO Apt/Lot/I	Jel Unit	City	oca,	Middle N Regton	County County State or Co	Beach	uffix
9 10 11	Address Where You Were Las Former Name (if name is chang □ Email rne SAMPLE BALLO	ed) TS if option is available in		1 F i	City State o	r Country	of Birth	State	Zip	Code
(Che be re	(See Public Record Notice above y Affiliation ck only one. If left blank, you will egistered without party affiliation) lorida Democratic Party epublican Party of Florida	a) My email address is: Race/Ethnicity (Check or. ☐ American Indian/Alaske ☐ Asian/Pacific Islander ☐ Black, not of Hispanic (☐ Hispanic	an Native		l am an a Marine n l am a sp	nember ouse or a	licable) Uniformed Ser dependent of	an active duty		I will need assistance with voting.
	o party affiliation inor party (print party name): Oath: I do solemnly swear for affirm and defend the Constitution of the U	☐ White, not of Hispanic (☐ Multi-racial ☐ Other:	Origin	_			residing outsid			I am interested in becoming a poll worker.
12	the Constitution of the State of Fi qualified to register as an ele Constitution and laws of the State of all information provided in this applica	ctor under the HERE								

PRESENTATION OF FINDINGS TO PALM BEACH COUNTY

After performing records research and audits throughout the first quarter of 2019, the Foundation presented the new supervisor of elections with data, as well as suggested changes to internal processes. The data was also personally presented to Florida Secretary of State, Laurel Lee. Since then, there have been several meetings and other communications with Supervisor Link and her staff, all of whom have committed to reviewing the findings and correcting the voter roll in accordance with state and federal law as soon as possible.

INTERSTATE REGISTRATIONS, DOUBLE VOTING, DUPLICATE IN-COUNTY REGISTRATIONS

A core factor in revealing these data flaws relies on a county official's ability to review voter registration records in bulk. Too often, these files are handled or seen one at a time in isolation, effectively preventing staff from spotting any troubling trends, such as duplicate registrations. The Foundation suggested that if contemporary voter database(s) do not allow for county-level staff to engage in a bulk review of their data, they should either work with the software vendor to allow it or request federal HAVA funds to improve their system or engage a consultant for scheduled reviews of the data.

NON-RESIDENTIAL ADDRESS CLAIMS FOR VOTER REGISTRATION

The SOE was encouraged to take the Foundation's audit results and meet with local GIS staff responsible for coordinating the existing address blacklist. There, they could be more mindful of the need to cull government addresses, in addition to purely commercial ones.



DECEASED REGISTRANTS

The Foundation offered a five-point listing of suggestions to adopt where necessary.

- 1. Determine whether the State is sending monthly death reports to the SOE. If so, calendar processing from 7 days of receipt. Assign one staff person to do this task.
- 2. If the State is not regularly sending a death list, assign one person to submit a standing request for monthly death information from the county coroner's office and/or the SSDI. The SOE has the authority to remove deceased voters based on death certificates they receive. The SOE also has authority to remove deceased voters upon receipt of information from other sources that the voter is deceased. Further, state and local government agencies are required to provide records relating to deceased people free of charge at your request. Although the State is supposed to be getting a monthly list of deaths from the Department of Health, and then use that to notify the counties, it may not be doing so.
- 3. Confirm that once the voter is "removed" for death, the software management will not automatically send out any remaining mail-in ballots put into place by an earlier request for them.
- 4. Crosscheck the list of requested mail-in ballot voters to the list of deceased voters.
- 5. If there is not a procedure in place for regular, systematic bulk review of implausibly old or young birthdates, implement one. Such a review would flag both potentially deceased voters as well as birthdates that may be transposed when entered. For example, when a simple query for birthdates listed as before 01/01/1905 is run, any names that are retrieved can then be searched in the SSDI database ad hoc.

FUTURE NONCITIZEN REGISTRANTS

Without a statewide system to verify claims of citizenship eligibility, the SOE is left with two primary options going forward. First and foremost, improved training for staff data entry tasks is a must. Registering applicants admitting to noncitizenship on the application itself should never happen. Curtailing the cases where noncitizens profess to being U.S. citizens will require more public communication and outreach from the SOE, Tallahassee, and interest groups of all kinds. Newly arrived immigrants can always use a reminder that just because someone offers them voter registration, they should not assume that the offer is legitimately extended under the law in any circumstance. At the very least, share messages to the effect that self-reporting an accidental registration before engaging with the U.S. naturalization process is the best means of clearing the record to avoid further jeopardy.

Unfortunately, federal officials do not make federal citizenship data easily available to state and local election officials so that they can find and remove ineligible registrations. The U.S. Department of Homeland Security should open new information-sharing channels between agencies to include CBP, ICE, USCIS and HSI with state and local election officials to more easily identify noncitizens coming into contact with the federal immigration system.

PROCESS AND METHODOLOGY

The Foundation accessed the current year 2019 qualified voter file for use as the foundation of all research. Various queries and audit strategies leveraged access to the Social Security Death Index and, for higher quality matching purposes, commercially available databases containing living Social Security data. These data allowed the Foundation to assert that the two John Smiths appearing in Palm Beach County and Pittsburgh with matching names and dates of birth also had matching SSNs. These are adopted best practices from similar efforts like the Kansas Crosscheck system and the Electronic Registration Information Center (ERIC).¹⁴

CONCLUSION

As the audit shows, the county's voter roll needs to be made current and accurate. The issues found indicate that efforts at list maintenance over the years have either been lax, inconsistent, ignored or ineffective. Built-in procedures were not properly designed to retroactively find and correct errors; rather, they appear to be aimed at assisting in a one-time data entry exercise rather than maintenance or even quality control of what is entered. Other documented procedures passed down from previous administrations contained loopholes that allowed deceased voters to remain, allowed duplicate registrations to go undetected, allowed noncitizens to register, and allowed double voting to occur both within the county and outside the state.

Having an inaccurate voter roll also makes the county vulnerable to hackers who could manipulate or delete data without the inconsistencies or changes being noticed. The worst-case scenario would be a jurisdiction where officials had difficulty discerning between fresh sabotage and pre-existing defects.

During a May 2019 U.S. House Committee on Administration field hearing in Fort Lauderdale, it was openly theorized by Members of Congress that Russian hackers allegedly attempted to infiltrate Broward County's read/write capabilities over voter data¹⁵. For this reason, we recommend implementing ways to view the county's data in bulk, in the same way that a cyber attacker would, as described in recent media coverage and comments given by United States Senator Marco Rubio¹⁶.

Reasonable and proper voter list maintenance requires ownership of, and sweating the small details. Each weakness baked into the voter registry is now an election security threat.

END NOTES

- South Florida Sun-Sentinel; Gov. DeSantis replaces Palm Beach elections chief after 2018 election woes (January 18, 2019), https://www.sun-sentinel.com/news/politics/fl-ne-ron-desantis-suspends-susan-bucher-20190118-story.html
- 2 F.S. 98.075(1).
- 3 NVRA, 52 USC § 20501(b)(4).
- 4 F.S. 101.68(1).
- 5 See Florida Department of State/Division of Elections Voter Guide, Rev. 05-2018, Ques. 9 "Can I vote by mail?"
- 6 F.S. 101.62(b).
- 7 F.S. 98.075(3)(a)(2).
- 8 F.S. 98.065(1)-(6).
- This figure is not intended to be exhaustive, as the SOE no longer maintained records dating back 10 years or more. Local record storage procedures likely caused additional cancellation files to be categorized differently over various points in time.
- 10 F.S. 98.075(3)(b).
- 11 F.S. 98.075(6).
- 12 F.S. 98.093(2).
- 13 F.S. 98.093(2)(a).
- Shortly after the Foundation presented its own interstate crosscheck findings to the SOE and the Secretary of State, Florida officially joined the ERIC program.
- U.S. House Committee on House Administration (May 6, 2019), https://youtu.be/TnaRaeGgZEc?t=10324
- The New York Times; Hackers Were 'In a Position' to Alter Florida Voter Rolls, Rubio Confirms (April 26, 2019), https://www.nytimes.com/2019/04/26/us/florida-russia-hacking-election.html

PUBLIC INTEREST

LEGAL FOUNDATION

The Public Interest Legal Foundation, a 501(c)(3) non-profit organization, relies on contributions to conduct the research and develop findings like those contained in this report., relies on contributions to conduct the research and develop findings like those contained in this report. PILF is the only organization performing this level of work with respect to voter registration system integrity in America. Time, travel, and technology help deliver new insights into our election systems to better educate citizens and policymakers alike. We also bring litigation to pry this public information from government officials when necessary. None of this would be possible without your support. Please help us expand our efforts by visiting publicinterestlegal.org/donate

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